

**Workflow Management System And Method With Continuous Status
Management**

[0001] The present application hereby claims priority under 35 U.S.C. §119 on German patent application number DE 102 45 931.2 filed September 30, 2002, the entire contents of which are hereby incorporated herein by reference.

Field of the Invention

[0002] The invention generally relates to a workflow management system and method for status management.

Background of the Invention

[0003] A patient in a hospital or in a department, for example in radiology, is treated in accordance with explicit or implicit rules which determine the “workflow”. To be able to support these workflows effectively using IT technologies, “workflow management systems” are being used to an increasing extent.

[0004] This requires the rules of the workflow to be modeled explicitly in a computer-interpretable form, for example by process models or by event-triggered rules.

[0005] Workflows controlled by humans normally do not have any prior modeling according to fixed criteria, however, but rather adapt flexibly to the situation to a certain extent. Thus, in a stressful or emergency situation, less time will remain for procuring old information or for compiling exemplary cases for teaching than in a normal routine mode. The network utilization level or the memory’s filling level may also limit the volume of preloaded images.

[0006] The processing of a given task likewise follows more of a continuous sequence than a “strict progression”, and hence, depending on utilization level,

work may actually be started even when all prerequisites have not yet been satisfied.

[0007] In workflow management systems known today, only discrete instructions and states and, derived from these, only discrete logic relations or rules are processed.

[0008] Figures 1 and 2 are used to describe an example of such a classical workflow management system. Figure 1 shows a discrete process description for a process including a plurality of activities. Once the first activity 1, shown symbolically, is complete, the second activity 2 is started. Only when this second activity 2 is complete is the activity 3 started. This can also be shown more precisely with reference to the discrete flow shown in figure 2. A “workflow engine” 4 starts the first activity 1 in a first step a. Once the first activity 1 with its task has finished, it reports this to the workflow engine 4 in a step b. The workflow engine 4 then initiates the second activity 2 in a step c. Once the second activity 2 is complete, it reports this to the workflow engine 4 in turn in a step d, whereupon the third activity 3 is started on the basis of a step e.

[0009] Such a restriction to discrete variables therefore results in the following problems:

1. If the degree of discretization is too coarse, hard switching occurs between “fully or not at all” situations.
2. If, on the other hand, the degree of discretization is fine, then an extremely large number of cases need to be modeled explicitly by rules.

SUMMARY OF THE INVENTION

[0010] An embodiment of the invention is based on an object of developing a workflow management system of the type mentioned initially such that the tasks of a workflow are easy to model and quick to carry out.

[0011] An embodiment of the invention achieves an object for an apparatus by virtue of the workflow management system with continuous status management being provided with an apparatus for detecting fuzzy process definitions, with an apparatus which controls activity stages in a workflow for the purpose of processing the process definitions, and means for evaluating the process definitions for each process instance.

[0012] In line with an embodiment of the invention, the apparatus can have an interference machine which is provided with an interference mechanism which is in contact with a process instance manager which forwards a signal corresponding to the respective instruction for the activities of the activity stages to the latter.

[0013] Advantageously, the activity stages can have an associated control stage which is supplied with an activity threshold by an evaluation stage for the process status and which is connected to a functional stage for carrying out the activities, and the functional stage forwards a signal corresponding to the respective state of the activities of the activity stages to the process instance manager.

[0014] It has been found to be advantageous if the apparatus delivers instructions to activities of the activity stages with an associated continuous variable which are compared with an activity threshold for the control stage and which provide corresponding “fuzzy” worklists for each activity of the activity stages, which reports its state to the apparatus in the form of continuous variables.

[0015] In line with an embodiment of the invention, the apparatus can have causal networks and/or can operate on the basis of the laws of fuzzy logic, of probability-based modeling or of general weighting.

[0016] An embodiment of the invention achieves an object for a method by virtue of implementing a workflow with continuous status management through fuzzy process definitions using continuous instructions and states and logic combinations or continuous mapping operations operating thereon.

[0017] Advantageously, the continuous mapping operations can be performed using fuzzy rules and/or relations, on the basis of the rules of fuzzy logic, on the basis of the rules of probability-based modeling or on the basis of the rules of control systems with priority weighting.

BRIEF DESCRIPTION OF THE DRAWINGS

[0018] The present invention will become more fully understood from the detailed description of preferred embodiments given hereinbelow and the accompanying drawings, which are given by way of illustration only and thus are not limitative of the present invention, and wherein:

Figure 1 shows a discrete process description of a classical workflow management system,

Figure 2 shows a discrete flow description of a classical workflow management system,

Figure 3 shows a process description of an inventive workflow management system with continuous states,

Figure 4 shows a continuous flow description of an inventive workflow management system, and

Figure 5 shows an inventive workflow management system.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

[0019] Figures 3 and 4 are now used to describe an example of an inventive workflow management system with continuous states for a process including a plurality of activities. Figure 3 shows the process description with continuous variables. In this context, however, the subsequent activities 2 and 3 are initiated

on the basis of the state Z_x of the activity 1 or 2. This can be described by the activation function $A_{xn} = F(Z_{xn})$, the “instruction volume”. This activation function $F(x)$ can be 1 if $x > 1$, can be $2(x-0.5)$ if $0.5 < x < 1$, and can assume 0 if $x < 0.5$.

F: Activation function, for example:

$$F(x) = \begin{cases} 1 & \text{if } x > 1 \\ 2(x-0.5) & \text{if } 0.5 < x < 1 \\ 0 & \text{if } x < 0.5 \end{cases}$$

[0020] Figure 4 shows this operation with reference to a continuous parallel instruction simultaneously to all activities. The interference machine 5, a system for processing process definitions which controls the workflow, sends the continuous instructions A_{X1} , A_{X2} and A_{X3} in parallel to the activities 1 to 3. These report the respective states of the activities Z_{X1} , Z_{X2} and Z_{X3} to the interference machine 5. On the basis of these states Z_{X1} , Z_{X2} and Z_{X3} subsequent activities are ascertained and initiated.

[0021] Figure 5 is now used to give a more detailed description of the procedure in the workflow management system. First, an apparatus 6 is used to determine and to stipulate the process definitions, with A_n representing the continuous instruction to the activity n and Z_n representing the continuous state of the activity n . The apparatus 6 can have an input apparatus and memory apparatuses. It then contains the instructions for the individual activities in a form of function equations, and given by the following examples for the instruction volumes A_{xn} of the individual activities 1 to n :

$$A_{X1} = F_{X1}(Z_{X1}, Z_{X2}, \dots, Z_{Xn})$$

$$A_{X2} = F_{X2}(Z_{X1}, Z_{X2}, \dots, Z_{Xn})$$

.....

$$A_{Xn} = F_{Xn}(Z_{X1}, Z_{X2}, \dots, Z_{Xn})$$

[0022] These equations for the activation function, which are stipulated once but can be altered at any time, are supplied to the interference mechanism 7 of the interference machine 5 as process definitions. This interference mechanism 7 is in contact with a process instance manager 8 which delivers the instruction volume A_{xn} to the activity n of the activity stages 9. This instruction volume A_{xn} is supplied to a control stage 10 which is supplied with an activation threshold AS by an evaluation stage 11 for the process status. The control stage 9 is connected to the functional stage 12 of the activity n of the activity stages 9, which carries out the instructions of the activity n. The functional stage 12, in turn, reports the state Z_{xn} of the activity n to the process instance manager 8, which then reascertains the instruction volume A_{xn} , so that this instruction volume is continuously matched to the respective circumstances and to the respective status or process progress.

[0023] The inventive workflow, i.e. the definition of a process using continuous instructions and states and continuous mapping operations operating thereon, for example through fuzzy rules and/or relations, can use the following concepts known from IT technology:

- fuzzy logic,
- probability-based modeling, for example with causal networks, i.e. if situation A has arisen then step B follows with a probability of y,
- rule systems with priority weighting, i.e. if situation A has arisen then step B follows with a priority of z.

[0024] The interference machine 5 designed in accordance with an embodiment of the invention is able to evaluate the fuzzy process definitions described above for each process instance. Such an interference machine 5 is a generalization of a workflow engine to continuous states and logic combinations on the basis of the concept behind the modeling, such as fuzzy, probability-based or general weighting. The interference mechanisms required for this have been integrated into the concept of a workflow engine.

[0025] The interference machine 5 delivers instructions to activities with an associated, continuous variable, the “instruction volume”, for example probability, priority or weighting. These instructions produce corresponding “fuzzy” worklists for each activity. The activity reports its state in the form of continuous variables.

[0026] The use of continuous instructions and states and logic combinations operating thereon serves for the inventive control of a medical workflow. In this context, the following points need to be taken into account:

- The continuous instructions A_n are interpreted as priority. Accordingly, the tasks A_n in an activity can be processed according to their priority. The priority can change continuously. Thus, by way of example, the priority of a task can increase in proportion to the prior weighting time. This prevents tasks with low priority from being continually suppressed by tasks with higher priority.
- The continuous states are interpreted as degree of processing. Accordingly, the activity n continually delivers a report (Z_{Xn}) about the degree of processing already achieved to the central interference machine 5 as workflow engine. In this way, it is possible to start subsequent tasks even before the previous task has been formally completed.
- Each activity n has an associated continuous variable, the “activation threshold”. This “activation threshold” is dynamically dependent on the situation of the process, not the process instance. Thus, the “activation threshold” is determined, by way of example, by the current utilization level of the activity (e.g. the filling level of a memory) or the current utilization level of other activities (network). The activation thresholds can also be calculated centrally for a plurality of or all activities.
- No activation threshold (= activity can always be performed) is contained as a special case in this context.

- An activity n is activated by the workflow management system if and only if the instruction volume is above the activation threshold.

[0027] Exemplary embodiments being thus described, it will be obvious that the same may be varied in many ways. Such variations are not to be regarded as a departure from the spirit and scope of the present invention, and all such modifications as would be obvious to one skilled in the art are intended to be included within the scope of the following claims.